

## Water & Wastewater Emergency Response Planning

In this course water and wastewater personnel will see what it takes to get through a real-life emergency. It will cover the steps necessary to take during and after an emergency with the utility and will cover what steps to take before an emergency to ensure the actions taken during the event are as smooth as possible. Who to contact, what is our critical equipment, and how do we communicate during the emergency? How do we debrief and clean up after the emergency and what do we take away to improve the next potential situation at the utility?

8-9am	Steps to take in planning for an emergency for a water or wastewater utility
9-10am	Real life examples of utility emergencies (what has worked and what hasn't)
10-10:15am	break
10:15 – 12:15pm	Communication, clean up, and debrief from an emergency at the utility.